Express Mail No. EV 918279355 US FEB 2 6 2007 40-74-61

3623

Attorney Docket No.: 9D-EC-19348

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Ruppelt et al.

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Group No.: 3623

Serial No.:

09/480,589

Examiner: Van Doren, Beth

Filed:

January 10, 2000

:

For:

METHOD, SYSTEM, AND PROGRAM PRODUCT FOR ON-LINE SERVICE CALL

SCHEDULING

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

TRANSMITTAL

1. Transmitted herewith is:

Amendment Transmittal (3 pgs.), in duplicate Request for Reconsideration in response to the Office Action dated December 26, 2006 (14 pages) Return receipt postcard

STATUS

2. Applicant

claims small entity status.
is other than a small entity.

CERTIFICATE OF MAILING BY EXPRESS MAIL TO THE COMMISSIONER FOR PATENTS

Express Mail No. EV 918279355 US

Date: February 26, 2007

I hereby certify that the documents listed above are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. §1.10 on the date indicated above in an envelope addressed to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Eric T. Krischke, Reg. No. 42,769

EXTENSION OF TERM

3.	The procapply.	edings herein are for a patent application and the provisions of 37 C.F.R. 1.136								
	appiy.	(complete (a) or (b), as applicable)								
	(a)	Applicant petitions for an extension of time under 37 C.F.R. 1.136 (Fees: 37 C.F.R. 1.17(a) (d) for the total number of months checked below:)								
		Extension for response within:	Other than small entity Fee	Small entity Fee (if applicable)						
		first month	\$ 120.00	\$ 60.00						
		second month	\$ 450.00	\$ 225.00						
		third month	\$ 1,020.00	\$ 510.00						
		fourth month	\$1,590.00	\$ 795.00						
		fifth month	\$2,160.00	\$1,080.00						
			Fee:	\$						
If a	n addition	additional extension of time is required, please consider this a petition therefor.								
		(Check and complete the next item, if applicable)								
	An extension of months has already been secured. The fee paid therefor \$ is deducted from the total fee due for the total months of extension now requested.									
	Extension fee due with this request \$									
	OR									
	(b) <u>X</u>	conditional petition is being ma-	icant believes that no extension of term is required. However, this itional petition is being made to provide for the possibility that cant has inadvertently overlooked the need for a petition for extension ne.							

FEE FOR CLAIMS

	(Col. 1)			(Col. 2)	(Col. 3)	SMALL ENTITY	OTHER THAN SMALL ENTITY	
	REMA AF	AIMS AINING TER IDMENT		HIGHEST NO. PREVIOUSLY PAID FOR	PRESENT EXTRA	ADDITIONAL. RATE FEE	OR	ADDITIONAL RATE FEE
TOTAL			MINUS		=	x \$25.00 = \$		x \$50.00 = \$
INDEP.			MINUS	-	=	x \$100.00 = \$		x \$200.00 = \$
	FIRS	T PRESEN	TATION OF	MULTIPLE DEP. (CLAIM	+ \$180.00 = \$		+ \$360.00 = \$
						TOTAL ADDITIONAL FEE \$	OR	TOTAL ADDITIONA FEE \$
	(a)	\boxtimes	No add	itional fee fo	r Claims is	required		
					OR			
	(b)		Total ac	lditional fee	for claims	required \$		
				FEE]	PAYMEN	Т		
5.		Attach	ned is a c	heck in the s	um of \$			
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6.	\boxtimes	If any 01-238		al extension a	and/or fee i	s required, charge I	Depos	sit Account No.
				A	ND/OR			
	\boxtimes	If any 2384.	addition	al fee for clai	ms is requi	red, charge Deposi	t Acc	ount No. 01-
7.		Other:						
					Reg ARI	ErcT. Lvy T. Krischke istration No. 42,769 MSTRONG TEASI) DALI	

Registration No. 42,769 ARMSTRONG TEASDALE LLP One Metropolitan Square, Suite 2600 St. Louis, MO 63102 314-621-5070 Expess Mail No.: EV 918279355 US

PATENT Attorney Docket No.: 9D-EC-19348

THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Ruppelt et al.

Art Unit: 3623

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SERVICE CALL SCHEDULING

REQUEST FOR RECONSIDERATION

Mail Stop Amendment Hon. Commissioner for Patents P. O. Box 1450 Alexandria, VA 22313-1450

In response to the Office Action dated December 26, 2006, reconsideration of the rejections is respectfully requested in view of the following remarks.